

I see a problem. Whom do I call?

Emergency - call 911 immediately.

Crime - Fire - Medical Emergency - Traffic Collision

Problem	Where to Call
Crime	Chapel Hill Police Department - 911 Crime Stoppers - 942-7515 or 226-CRIM(E) www.crimestoppers-chcunc.org
Dangerous or Loose Animals	Orange County Animal Control - 942-7387 Orange County Emergency Management - 911
Dead Animal Removal on Street or Other Public Property	Chapel Hill Public Works Department - 969-5100 Causing a Traffic Hazard - 911
Dumping into Storm Drains	Chapel Hill Fire Department - 911
Fair Housing Complaint	Chapel Hill Human Services Coordinator - 968-2760, ext 150 North Carolina Attorney General - 1-877-5-NO-SCAM http://www.ncdoj.com/Consumer/Home-Repair-and-Home-Products/Renting-a-Home.aspx
Fire Hazard	Chapel Hill Fire Department - 969-2007
Fire Hydrant Leaking	OWASA - 968-4421
Flooding, Erosion, or Drainage Concerns	Chapel Hill Stormwater Management Department – 919-969-RAIN or 969-5100
Graffiti	Chapel Hill Police Department - 911
Hazardous Materials/Spills	Chapel Hill Fire Department - 911
Housing Standards	Chapel Hill Inspections Department - 968-2718
Junk Vehicles	Chapel Hill Inspections Department - 968-2718
Natural Gas Leak	Chapel Hill Fire Department - 911
Noise	Chapel Hill Police Department - 911
Obstruction in the Street (such as tree limb or trash)	Chapel Hill Public Works Department - 969-5100 Nights and Weekends - 911
Overhead Lines (such as low hanging or vegetation on lines)	Chapel Hill Public Works Department - 969-5100 Duke Energy - 1-800-769-3766 www.duke-energy.com
Overhead Lines - Exposed or Down	911
Park, Playground, Ball Field,	Chapel Hill Parks and Recreation Department - 968-2784

Court Conditions	
Parked Vehicles on Residential Property	Chapel Hill Inspections Department - 968-2718
Propane Leak	Chapel Hill Fire Department - 911
Public Housing Maintenance	Chapel Hill Housing Department - 969-4982 Nights and Weekends – 968-2855
Recycling Pickup	Orange County Recycling Program - 968-2788
Storm Damage – Trees and Power Lines Down	911
Street Lights	Chapel Hill Traffic Engineering Department -968-2833 or 969-5100 engineering@townofchapelhill.org Duke Energy - 800-769-3766 www.duke-energy.com
Streets or Sidewalks (such as cracks or potholes)	Chapel Hill Public Works Department --969-5100 Major or Dangerous Problem, or After Hours - 911
Street Signs, Stop Signs, Parking, Traffic Calming, and other Signs	Chapel Hill Traffic Engineering Division - 969-5100 traffic@townofchapelhill.org
Traffic Signal Lights and Signs	Chapel Hill Traffic Engineering Division - 969-5100 traffic@townofchapelhill.org
Traffic, Bicycle, or Pedestrian Safety Concerns	Chapel Hill Traffic Engineering Division - 969-5100 traffic@townofchapelhill.org
Trash Collection	Chapel Hill Public Works Department - 969-5100
Trash on Private Property	Chapel Hill Inspections Department - 968-2718
Tree Concerns (such as broken limbs, dead tree) on Public Property	Chapel Hill Public Works Department - 969-5100
Weeds or Unsightly Yard	Chapel Hill Inspections Department - 968-2718

Other Contact Information

Town of Chapel Hill Main Number - 968-2743 Chapel Hill Mayor's Office - 968-2714

Report a Problem on line www.townofchapelhill.org/reportaproblem

Town of Chapel Hill Public Information Office – 968-2743 or publicaffairs@townofchapelhill.org

Public Works Department - 969-5100 or publicworks@townofchapelhill.org Police Department - 968-2760